

MeowInn BOARDING CONTRACT TERMS & CONDITIONS

This Contract and the Supplements referred to herein shall apply to all visits by Owner's Cat/s to MeowInn until a new one is provided, which can be at any time.

1. **CONTRACT:** This Contract, and the Reservation, Check-in Information and Requirements, Emergency Treatment Permission, and Medication Record forms (hereafter called "Supplements") and incorporated by reference, contain the entire Contract between the parties. This is a Contract between MeowInn and the cat/s owner/s whose signature/s appears below (hereafter called "Owner") should the Owner's agent/partner sign this Contract for Owner, then all terms of this Contract shall apply to Owner and Owner's agent/partner.
2. **TERM:** The term of this Contract shall be from the date signed, and is valid for future boarding arrangements, until a new one is provided, which can be at any time. All terms and conditions of this Contract shall be binding on the heirs, administrators, personal representatives and assigns of the Owner and MeowInn.
3. **SERVICES:** MeowInn, its employees and independent contractors (thereafter called "Caretakers") agree to provide the services to Owner's cat/s during each visit as indicated on the Supplements that Owner completes or reviews for each of Owner's cat/s visits. MeowInn and Caretakers shall exercise reasonable care while providing the services stated in this Contract for the cat/s while it is in the care of the MeowInn.
4. **LIABILITY:** In consideration for these services and as an express condition thereof, Owner expressly waives and relinquishes any and claims against MeowInn. The Owner further agrees to be solely responsible for any and all acts of behavior of said cat/s while it is in the care of MeowInn. All cat/s are boarded or otherwise handled or cared for by MeowInn without liability on MeowInn's part for loss or damage from transferring of parasites from one cat to another cat, death, release MeowInn from any liability for injury, loss, or death of owner's cat/s from any causes other than our negligent acts or omissions. If MeowInn's negligent acts or omissions are the cause of Owner's cat/s injury, loss or death, then MeowInn's liability shall be limited to the lesser of the chattel value of Owner's cat/s or \$200.00. Owner and MeowInn expressly agree that MeowInn's liability shall, in no event, exceed the lesser of the current chattel value of a cat of the same breed or the sum of \$200.00 per cat boarded. All cat/s coming into MeowInn are required to be vaccinated for FVRCP and Rabies. Feline Leukemia vaccination is recommended, but not required. No cats will be accepted if they show visible signs of illness e.g. weepy eyes, sneezing. Any cat displaying signs of active fleas will be treated for a charge of \$25. **However, it is still possible for a cat to become ill, even if vaccinated. This is not due to any circumstance or condition at MeowInn and Owner agrees that Owner will not hold MeowInn liable in the event Owner's cat/s becomes ill during or after its stay.**
5. **EMERGENCY TREATMENT:** If your cat/s becomes sick or injured and requires professional attention, or your cat/s health demands quick action, you hereby authorize MeowInn to have a veterinarian MeowInn selects to evaluate and treat the cat/s for the cause and effect at your expense. MeowInn would not take your cat to your own vet under normal circumstances. It would not be unusual for MeowInn's veterinarian to contact your veterinarian for needed information or professional courtesy. MeowInn will attempt to reach you. If we cannot reach you, you authorize us to contact the individual designated as Emergency Contact. You agree that your Emergency Contact shall have your full and complete authority to make all decisions, including the expenditure of funds, for or on behalf of you and your cat/s. If MeowInn feels that the cat/s requires medical attention and/or are unable to reach you or your emergency contact, your cat/s will be taken to a local veterinarian of MeowInn's choice. If the problem occurs after hours, MeowInn will use a nearby emergency clinic. All necessary vet visits for your cat/s or another cat, or hospital visits for a person, caused by your cat/s, being reasonable in amount, shall be promptly paid for by you. You agree to hold MeowInn harmless from any action, claim, or suit, including its attorney's fees brought by third parties connected with medical treatment to the cat/s which you drop-off for boarding at MeowInn.
6. **NOTICE/LEGAL EXPENSES:** Any legal expenses incurred in defense or enforcement of this contract shall be the total responsibility of the Owner. Owner agrees that owner shall release any right for compensation relating to Owner's cat/s or Owner's cat/s stay unless Owner provides MeowInn with written notice of such claim within sixty (60) days of Owner's cat's stay with MeowInn.
7. **ARBITRATION:** If MeowInn denies or disputes Owner's claim, any controversy or claim arising out of or relating to this Contract or breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this Contract, shall be settled by arbitration in accordance with the rule of the American Arbitration Association, and judgment upon the award rendered by arbitrator may be entered in any Court having jurisdiction thereof. If Owner does not submit Owner's claim to arbitration within sixty (60) days of receiving MeowInn's written denial or dispute of Owner's claim, then Owner shall forever be barred from arbitration or any other remedy.
8. **OWNER'S DISCLOSURE:** By signing this Contract and leaving the cat/s with the MeowInn, Owner certifies to the accuracy of all information given about cat/s on this Contract and Supplements and is the sole owner of the cat/s, and represents that: all pertinent information about the cat/s health and behavior have been disclosed in the Supplements, all male cat/s over the age of six months is neutered, all cat/s vaccinations are current, the cat/s is free from and has not been exposed to

rabies or any contagious illness within 30 days prior to beginning its stay with MeowInn, and that Owner's cat/s has no illness or behavior problem (including indemnify and hold MeowInn harmless, from and against all loss, damages, or expense, including attorney's fees, resulting from misrepresentations by Owner or Owner's agents or resulting from Owner's cat/s stay including, without limitation, any person claiming to be the owner of owner's cat/s and any person claiming damage or injury by Owner's cat/s.)

9. **ABANDONMENT:** If owner or Owner's authorized Agent does not pick up cat/s on the agreed upon Pick-up date, MeowInn may exercise abandonment procedure right include: Supplements at Owner's expense. Notwithstanding the foregoing, if such cat/s becomes abandoned as defined in W.N.C.G.S.A. Chapter 14-361.1, all services for such cat/s will be eliminated other than scheduled medical treatment and/or basic services, until such cat/s is picked up by Owner or authorized Agent or transferred to humane society or animal shelter. Abandoned cat/s will remain at the MeowInn for three (3) days past the expected Pick-up date before being taken to the humane society or animal shelter as an abandoned pet, and MeowInn shall have no further responsibility for the cat/s. Owner shall remain liable to MeowInn for all unpaid charges including court costs and reasonable attorney's fees incurred in the collection of the charges.
10. **PAYMENT:** Owner agrees to pay MeowInn for the services provided to Owner's cat/s during each visit, all costs and charges for special services requested, and all veterinary/medical costs obtained for the cat/s during the boarding at the sole discretion of the MeowInn, at the rates in effect on the date cat/s is checked into the MeowInn at the start of such visit (collectively the "charges") Anticipated charges for the reserved services are due at time of drop-off (reservation deposits will be deducted from the total charges due at drop-off). If Owner checks in late or returns home early, payment is due in full for the dates reserved and no refund or credit will be issued. **PAY FOR WHAT YOU BOOK.** All bookings require a 50% deposit in order to provide the best service to our earnest customers. This deposit in full will be applied to the stay. You will have 48 hours from our acceptance of your reservation to pay the deposit to secure your reservation. Should your plans change and you cancel your stay more than 72 hours from the prescribed commencement of your cat's stay, as prescribed on your booking confirmation; your deposit will be returned in full. Any cancellation, for any reason, inside the 72-hour window of the stay will result in forfeiture of the deposit. All outstanding charges are due and payable upon completion of services, which will be at pickup. No cat/s will be released to Owner/s until all outstanding charges are paid. A late fee of \$30 will be added to the total payment after five (5) business days, 1-1/2% per month (18% per annual) will be added to balances remaining unpaid in excess of 30 days.
11. **PHOTOGRAPHS:** Occasionally, photographs or video footage may be taken of cats that are staying at MeowInn. Owner gives permission for any resulting photographs or video of Owner's cat/s to be used for advertising or educational material, understanding that the resulting photographs or videos are the sole property of MeowInn.
12. **SIGNATURES:** of the Owner, and their spouse or partner/s are required before services will be rendered by MeowInn. Owner certifies that ALL Owners of cat/s are listed, have read, fully understand and agree to all terms and conditions of this Contract, agree to release MeowInn its owners and Caretakers from all liability should Owner's cat/s sustain any illness or injuries, mild or severe while in the care of MeowInn, and take full responsibility for payment of fees and any and all outstanding charges incurred by MeowInn upon completion of services contracted, which shall be at time of pick up.

Primary Contact

Signature

Print Name

Date

Additional Contact

Signature

Print Name

Date