



RESERVATION CHECK LIST

- **RESERVATION:** Make reservations online or by calling 919-665-6369;
- **CURRENT VACCINATION RECORD:** Provide record, when requested, on veterinarian receipt or printout. Also can be sent directly from veterinarian;
- **SPAY OR NEUTER CERTIFICATE:** Provide, when requested. Spay or neuter confirmation is often part of your cat's vaccination confirmation or obtained from your veterinarian;
- **MEDICATION RECORD:** Only required if medication is to be administered during stay;
- **PERSONAL ITEMS:** We encourage bringing personal items to help your cat feel at home. Please label (with your last name) all items (food, treats, vitamins, toys, blanket or article of clothing) you are checking in with your cat. We supply water and food bowls, a blanket to sleep on and litter box for each guest. Please don't bring valuable or irreplaceable items;
- **CHECK-IN:** Please check in your cat prior to 30 minutes before closing time. All guests arrive in a labeled carrier for ease of transport and flea inspection. Provide names of all individuals with authorization to pick up your cat(s);
- **HEALTH:** MeowInn is prepared to administer routine topical ointments, oral medications or routine injections for chronic conditions with properly labeled medication, but we are not equipped to care for actually sick cats or administer subcutaneous fluid. We reserve the right to refuse any services for any cat at any time and for any reasons and to refuse to accept a cat, at check-in, appearing to be sick or one that could jeopardize the health of other cats or our staff;
- **RATES:** A reminder that MeowInn works on a 'hotel' billing model. Any guest falling to check out before 10 a.m. will be charged a late checkout fee. Full payment for duration of stay is due at check-in. If you return home early, no refund or credit will be issued. A discount is given for cats sharing suites, but reserve the right to separate cats if it becomes necessary for their well-being;
- **CHECK OUT:** Please make sure that an authorized person is picking up your cat. We will return all unused medicine and food along with other personal items at this time.